



SUBWAY DEVELOPMENT
OF ORANGE COUNTY



January 7, 2010

DTT
Nevil Desai

Dear Nevil:

I am writing this letter to let you know how happy I am with your company. As a Subway owner I rely on my cameras on a daily basis and your company has been able to provide us with great service. Whenever my managers need help to record something, you guys go above and beyond by helping them. I have been a long supporter of you technology and I thank you for doing a great job.

I also love the new Iphone application that you guys developed. Finally I can see my stores on the road and I love it. The company always calls in case a camera stops working or an internet connection goes down. This type of service is unparallel in the industry.

A very happy customer! Thank you!

Sincerely,

Bob Grewal
Subway Multi-Unit franchisee / Subway Development Agent