

Thursday, December 31, 2009

Paul Hunter
DTT
1755 North Main Street
Los Angeles, CA 90031

Dear Paul,

As the year 2009 closes I wanted to offer up my thanks to you and the DTT family for continuing to provide a great product with great service.

Having been in the Subway system for 22 years I wish we had this type of product a long time ago. In fact, I spent five years working with another company in trying to develop what you have, but we were not successful. A while back I told them the best thing they could invest in for their system was to buy DTT. Of course they did not.

We have had several incidents in our stores in the past two years and the DTT system has been invaluable in each instance.

It was good seeing you at the S. Florida owners meetings a few weeks ago. I thank you for always being prompt in getting back to me and keeping tabs on any service and product issues we encounter.

Regards for the New Year.

Stuart Frankel

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