



3300 Route 61, South
Coal Twp., PA 17866
570-648-8088 (phone)
570-648-8089 (fax)

December 31, 2009

DTT Surveillance

To Whom It May Concern:

RE: Subway Store #38592

I would like to take this opportunity to let you know that I have been in contact with Sandra Martinez over the past several months. As I am computer-illiterate, Sandra was so helpful with all of the questions that I had. She was prompt with her answers, and extremely patient with me.

As far as the benefits, I am able to have my employees give better customer service to my customers now because they know that they are being recorded and I can go back to any day/time to check any incident that may have happened. I think it is a great asset, and will deter anyone from stealing from me because they know they are being watched.

I am extremely happy I have this system in my store now. I went from having nothing to having this wonderful system. Kudos to Sandra as well!!

Sincerely,

SUBWAY LIST, INC.

Lisa Cesari
Owner