



12/29/09

Mr. Paul Hunter,

I wanted to drop you a line to let you know how pleased I am with the DTT systems in our stores. Having the ability not only to watch over the stores in real-time, but also reviewing shortages or issues is invaluable. I am able to do all this at home in my office as well.

I am especially appreciative of the Smart-Audit feature. We love it. We've customized the criteria to be observed, in fact, we use it as an employee training tool based on the un-biased observations. I'd recommend it to any potential clients or franchisees that can afford it. It has helped us to discover a couple of employees who were stealing. Of course it helps tremendously to have the audio feature to isolate customer employee misunderstandings, and we use it for training too. The Smart Audit people use it to better monitor the store.

In addition, I appreciate the high level of service we get from tech support, the customer service department and you. To me, having unlimited support is a big help, and it has paid off for us after a couple of recent thefts.

Thanks again for the support and have a great Holiday Season!

Sincerely,

Bruce Campbell  
President  
Subways for the Glory of God, Inc.  
Tallahassee, FL 32317