



Moanalua #38327 Ph: 422-5800
 Stadium Mall #3060 Ph: 487-7827
 Makalapa #3060-1 Ph: 487-7827
 Holomoku #21107 Ph: 423-2700
 Naval Station #6290 Ph: 423-1346

To: Nevil Desai, Account Manager, DTT Surveillance
 (800)933-8388, (323)576-1464 Direct, (323)576-1470 Fax
ndesai@dttusa.com, www.dttusa.com

From: Mark Crooks, Jam Investments Inc.

RE: Recommendation

1. **Sales process and salesperson.** Went smoothly and efficiently.
2. **Install dept.** I Installed the system myself. Fairly easy to install.
3. **Support.** When I have needed support they called me back within an hour and helped me work through any problems I had.
4. **SMARTAUDIT if you have used it.** I love smart audit. It is nice to be able to use the fact that it is an independent audit to show employees how they
5. **POS Interface and overall benefit of having DTT in your store.** I like the transactions displayed in real time. It helps keep employees aware of Subway policies and lets them know we are monitoring every transaction. I find the DTT system invaluable and I couldn't imagine not having it in my store.

Sincerely,

Mark W. Crooks
 President, Jam Investments