



12/18/09

Attn: Paul Hunter:

I just wanted to let you know how pleased we are with your service. Your installers work very hard to make sure they do not interfere with our prime business hours and are helpful every time I call.

This service has been helpful to us several times in catching employees who are stealing from us. We have used it in court to prosecute.

Your technical support has been awesome in instruction and I must say that have a lot of patience when we are not that computer savvy.

You are always very helpful when I call to set up a new store. At this point we have you in (11) stores and will be opening (3) more in the next six months. You will be hearing from me soon!

Thank you and have a great holiday!

Sylvia Christian

Office Manager

Eat, Inc.

410.810.1633