

December 18, 2009

Jodi,

I'd like to personally thank you and everyone at DTT for all of your support the last few years.

We never want to assume the worst with either our employees or customer's, however incidents do in fact occur. The POS integration allows us to verify time punches, refunds and other manager functions. It might be cliché, but a video with an order overlay is worth more than a thousand words. It is easy to use and accessible from remote locations and I love that.

I'd also like to recognize your technical support team. We have had almost no issues with the system and tech support has always been very helpful, timely, and professional.

Please extend my thanks to everyone at DTT for helping protect our bottom line.

Sincerely,

Daniel Grimmer
Operations Supervisor
McDonald's #12915