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DTT Surveillance
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Attn. Nevil Desai

It is indeed a great pleasure for me to compliment your employee, Nevil Desai, and actually all of the employees that I have worked with in each department.

Initially I contacted Nevil about a four camera system at one of our Subway stores. He was informative and patient and explained everything well. His recommendation was more cameras but my husband and I decided to start with the four and he processed the order. The installation went smoothly and we really liked the equipment.

Next I ordered a six camera system for another of our stores and that went smoothly as well. To make a long story short, we currently have a system of eight cameras in each of our three stores and two of those have two POS systems so have two boxes.

Over the past year, I have called several times with questions and problems and each time Nevil or the tech department has helped me find a solution whether by conversation or actually taking over my computer. The g2m flower is on my desktop!

We have used the DTT surveillance to “catch” employee theft, enforce employee’s correct uniform policy, whether employees need to be on clock. It is also easy to watch productivity of employees and adherence to break policy.

Thank you for all your support and help as we have set up our system.

Sincerely,

Kathy Parr
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