

Lighthouse Crossing Subway, Inc.

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December 2, 2009

Mr. Paul Hunter
DTT USA

Paul,

I just wanted to take a moment to let you know how your system is working out for us.

We had your system installed in stores 6727 and 37351 last spring and it immediately had two effects on our employees. The good diligent ones became better, the unproductive ones left our employ. We no longer have days where the number of 'employee meals' exceeds the number of employees working. Employees actually show up in uniform, and keep the uniform on after the manager has left. The stores stay cleaner, the bain stays stocked, and the stores open and close at the correct times.

The cameras are great training tool. We can tell which employees are greeting customers, who needs instruction on portion control, who is working hard but doing the wrong thing at the wrong time. Productivity is up and average sale is up.

In terms of recommending this system to others, actions speak louder than words. As you know three months later we added our third store to the system.

Best regards for a great Holiday and Health New Year Season,

Bill Guillette