



November 22, 2009

Nevil Desai
DTT Surveillance

I have been a DTT customer for three years. I have enjoyed working with you and Sandra and always appreciate your friendly and prompt service. My telephone calls are always quickly returned and questions are always answered. Often I just get a call from you asking if there is anything you can do for me. That is good service!

I have enjoyed working with many fine technicians from DTT. All of my installations were completed in a timely manner and done to my satisfaction. After installation, the support staff has been very knowledgeable in helping me get the surveillance system loaded on my home computer.

I really like the POS interface and find it very helpful to be able to watch my stores AND the transactions live. We have been able to confirm several incidents of theft using the POS interface and the surveillance has helped us investigate customer complaints and monitor the productivity of our employees.

Sincerely,

A handwritten signature in black ink, appearing to read "Michelle M. Leveroni", with a long horizontal flourish extending to the right.

Michelle M. Leveroni