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DTT Testimonial
Aiken Area McDonald's Restaurants
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In addition to the joy of working with such courteous and professional staff in setting up the DTT services, we have had several experiences that have had a direct and significant impact on our bottom line profits. The knowledge that these systems are in place help to make our managers and crew more conscious of the need to follow policies and procedures carefully.

In our Edgefield location, we had an injury claim from someone slipping on a wet floor. The individual insisted that we did not have any warning signs out at the time of the accident. A review of the surveillance video offered a clear and undeniable record of the event, including clearly visible placement of "wet floor" cones.

In the same store, one of our staff took cash from the safe, and without the video record, we might well have been unable to identify who was responsible for the theft. With the use of the video, we were able to identify, confront and file charges against the individual and recoup all of the stolen money.

Although we have seen many other wonderful benefits of the DTT services, I would like to mention one other occasion that these services proved to be a special blessing. We were just in the final stages of rebuilding out Richland Avenue location when a large tractor trailer rig, driven by a drunk driver, entered the parking lot and attempted to turn around. This happened in the early morning hours before anyone was there to witness the incident. The landscaping was damaged as well as a nasty scrape on the side of the new building. With the help of the surveillance video, we were able to identify the truck and assist the local police in apprehending the driver. He had damaged other business property in the area, and everyone was glad to see his trail of disaster come to an end.

We offer our sincere appreciation to DTT for providing such valuable services and for doing so with such a friendly and professional staff.

Sincerely,

Angela Harrelson, Owner/Operator