



The LARK Group
dba FUDDRUCKERS
3848 McHenry Ave. #410
Modesto, CA 95356

November 30, 2007

DTT Surveillance
755 N. Main
Los Angeles, CA 90031

Attention: Sandra Martinez – Account Executive

Subject: Video Surveillance at Fuddruckers in Modesto

Dear Sandra,

I wanted to take the opportunity to send you a quick note to let you know how pleased I am with the DTT Surveillance video system that was recently purchased for our first Fuddruckers restaurant in Modesto, California.

The 12-camera system has exceeded my expectations! As a franchise owner who cannot be at the restaurant on a daily basis, the ability to view a live picture what is going on inside the restaurant at any time has provided me with peace of mind and confidence that the restaurant is running smoothly while I'm away. Not only has the live video feature proved beneficial, we have also used the playback feature to confirm an employee's report-to-work time. The employee did not clock in and another employee contradicted when the employee actually arrived. We were able to quickly prove that the employee did come in on time and started to work as scheduled. We have also used the playback feature to confirm a slip/fall injury to an employee who was mopping the floor. Again, the video playback confirmed exactly what the employee reported and was very helpful in our accident investigation.

The customer service and installation team have proven to be very professional and prompt as well. As you know, just a few weeks after we opened, one of the outdoor cameras was stolen (the theft itself was actually captured on the camera up to the point of ripping the wire from the socket)! This camera was located in a security critical location that monitored the back door of the restaurant that backs up to an alleyway – a place we definitely need to monitor. DTT was able to replace the camera within just a few days, and they took the initiative to replace the camera with a more tamper-proof design that has not been touched since.

Again – thanks to you and your team for a great installation – a great system – and great customer service!

Sincerely,

Kevin Bidlack
President