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To Whom It May Concern:

This letter is submitted to recommend and commend DTT USA surveillance camera system to any restaurant/club/bar operator who is in the market for a video surveillance system.

All restaurants, clubs and bars operate under the varying conditions of general liability, be it a slip and fall, theft, robbery, fraud, vandalism, physical altercations, etc.. By having the DTT 16 camera system installed within our facility, we have seen our liability decrease by 75% since having the system installed over 4 years ago.

One incident of employee theft comes to mind. A new employee gained access to the office/safe where banks and ticket monies are kept. This employee stole \$5,000.00 dollars in restaurant receipts and ticket monies, and continued working their shift as if nothing happened. The next day, when auditing the safe contents, the theft was discovered. After questioning all managers who had access to the safe the previous night, there were no leads. Upon review of the video, a clear picture of what exactly took place, and by who was revealed. The employee was arrested that day, with a hard copy of the incident as evidence. He was later convicted of felony theft, and now is serving time in a state correctional facility.

Needless to say, if we didn't have the camera system, we would have only been left with suspicion, but no concrete evidence of whom, when, and how.

Over the course of the years, DTT's customer service has been beyond reproach. There are a lot of vendors who will sell you the "best product in the world", but once you have an issue/problem, they can't live up to the "best customer service" motto. DTT sets itself apart from all others, in that they are responsive, professional, and truly a pleasure to work with.

I would highly recommend DTT USA to any business that is in the market for a video surveillance system

Kindest Regards,

Eric Stephenson  
Asst. General Manager  
Canes Bar and Grill

