



June 13, 2006

Dear Ruth,

I wanted to share a very scary experience with you. As you know already, our Subway Store #1490 was involved in an armed robbery. As the Robbery was taking place, CHP were driving up to eat. A shoot out pursued with the CHP and robber. This incident was very scary for the employees as well as the customer that was in the store.

An uncle and his nephew approached the store at about 1:37 AM. The nephew who was 16 years old came in with a Gun while his uncle jumped the counter and chased the employee from the back. While holding up the store, two Highway patrol officers witnessed the robbery. They took positions on the side of the store as well as behind the car. The uncle saw the cops and ran to the back through the door. The teenager hid the gun while walking to the front door. All of the sudden he pulled out the gun and began shooting at the officers. The officers shot back killing the teenager in front of the store.

The reason for this email is because I wanted to share my experience with DTT surveillance. I have generic systems installed in my stores from various different vendors including Samsung. A while back some multi-unit owners told me about DTT, and then I saw them at the Hawaii convention. I decided to install them in two stores. I have to tell you that after yesterday night this was the best move I could have ever made. The quality of the video and the ease of use totally amazed even the LAPD officers. As you can imagine the store was closed as it was now a crime scene. But as I arrived to the scene, I was able to go behind the store and connect wirelessly to the server. I downloaded the video from all 8 Cameras (Which was also a recommendation made by the company). The LAPD invited me into the Command Center and watched the video. There they realized that there were actually three suspects. There was a third man who had come into the store and asked for an application and actually warned the suspects when he saw the CHP coming into the parking lot. The LAPD was also able to check the shoes of the uncle and were able to positively identify him after he was caught. They used the footage to see all the places that were touched by both Robbers so they could gather fingerprints for prosecution. The LAPD, CHP, and USC police were all so impressed with the video footage, that they asked me "Who I worked for". They thought that Subway had a full-time Security department.

The reason that this video was so important was because the CHP was really worried since they could not find the bullet from the Teenager's gun. They had the gun, but did not have any proof that he actually shot first. With all the lawsuits nowadays, it's very important to have clear footage, and proof. With DTT, we were able to get the Video downloaded remotely onto a format that could be used by three different agencies. All suspects were caught within hours. I am truly glad that I had such a great system in my store. I am also grateful that DAI along with Marina was able to secure such a great company with a truly amazing product. This morning I ordered 7 more systems for my remaining stores. You never know when you are going to need your system, but it's nice to know that if you ever do, you have the best in the business.

Bob Grewal
Multi-Unit Owner