



Flynn Olympic Rest. LLC

401 2nd Avenue South
Suite 150
Seattle, WA 98104

June 24, 2005

Darrick Felise
Northwest Sales Manager
DTT Surveillance

Dear Darrick:

I just wanted to thank you and DTT for providing superior service with your surveillance systems. The equipment has been easy to use for my managers and the online capabilities are awesome. I have seen and used several other DVR systems and your system is definitely a cut above.

But what really makes you stand out is your service. Every time I or my managers call with an issue or question, I get immediate response. The training is always thorough. I recently purchased and opened several new locations. Two of them I had less than 2 weeks notice before I opened. When I asked for a rush job to get both installed before opening, I got told "no problem" we'll be there. I wish all my vendors and suppliers could be like you.

Again, thanks for all your time and attention. We are a very happy customer!

Sincerely,

Mark R. Escamilla
Owner