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November 8, 2004

Sam Naficy
Owner
D.T.T. Surveillance
1755 Main St.
Los Angeles, CA. 90031

Dear Sam,

I would like to tell you how very pleased I have been with the D.T.T. installations of digital video systems in our restaurants. I am pleased and obligated to let you know how terrific your personnel have been to work with. I am solicited several times a week with offers to sell and install video systems. It is the respect and support that I receive every time I have dealings with your staff that keeps me a returning customer. Your sales manager, Ken Tussing, always makes me feel respected by finding ways to offer me value in the pricing for the systems we have purchased. Your installation department manager, Richard Arteaga, is truly the secret of your long-term relationship with our organization. He personally makes sure that we have quality installations completed in our restaurants. Richard always follows up to make sure that we are satisfied. He does not hesitate to make any changes if required, to insure that we are. It is always a pleasant experience to work with people who have such a "sure we can do that" attitude.

You have a great group of people representing you in the field. I wish them all continued success.

A handwritten signature in blue ink that reads "Bryan Carmack".

Bryan Carmack
McDonald's Franchisee