

1212 S. Acadian Thruway

Baton Rouge, Louisiana 70806

Office: 225.383.7400

Toll Free: 1.866.55.CANES Fax: 225.383.7404



September 1, 2003

Raising Canes would like to give a letter of appreciation to DTT for great service and product. We have recommended DTT's product to several other businesses and we will continue to do so. Both the quality of service and the usefulness of the product not only keep us coming back when we open a new store, but have also convinced us to purchase the system for older existing stores.

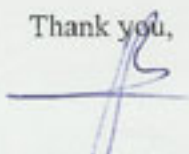
When calling with questions, everyone there has been very helpful and responsive. From Lonnie to Peter to Scott. It is nice working with a company that will spend as much time as needed with our questions, instead of just trying to get us off the phone. They seem to have the attitude of "whatever it takes" when it comes to customers.

Our company is growing rapidly and DTT is playing a major part in theft prevention and crew member training. There have been several instances from scam artist to strange orders on our POS. With scam artist, we are able to go into the history and capture a screen shot then email the picture to all of our other stores. Once, our registers said we did 1,120,000.00 in sales one day. Lets just say our actual cash in drawer was significantly less. We were able to review the history and find out there was a board crew member that spent about 45 minutes ringing up as much as they could and then cashed it out.

We have discovered that the main benefit of this system is training. Our general managers and operations dept. can watch the stores remotely. If they see an area for improvement they can either call immediately when something major happens, or write things down to discuss later. Our stores efficiency and our own customer's satisfaction have improved noticeably since using the DTT camera system.

As an IT manager, I thank you for making a great product so simple to deploy and maintain. As part of Raising Canes organization, We thank you for helping our business improve and grow.

Thank you,



Berk Jackson
Information Technology Manager
Raising Canes's Chicken Fingers
www.RaisingCanes.com
1212 South Acadian Thruway
Baton Rouge, LA 70806
v - 225-383-7400
f - 225-383-7404