



April 24, 2008

RE: DTT Surveillance/Smart Audit

Don,

I have to tell you I was a little skeptical when we first started talking about this program as to whether it was worth the money. Twenty minutes after signing up for the service I received my first audit that included an employee theft. After further investigation the theft was found to be truly significant. Terminating this employee saved us probably \$200.00 a month. Your service not only deters theft but increases the overall operational excellence in each of my locations.

We've looked at Secret Shopper Programs that run at least \$50 and up per visit and that is limited to what they can see in the front of the store. For less than the price of the meal, I get a full audit WITH DOCUMENTING PICTURES, which includes the back room. We continue to see improvements in employee behavior and customer satisfaction that translate into lower food costs and increased revenue.

The scoring piece helps motivate our managers to do a great job. I can now safely say, "Yes, it's worth the money".

Sincerely,

*David*

David Doom  
The Dalton Gang  
Director of Operations