

1. How do I register?

Log in to <https://www.mydttd.com> and select 'Register.' Create your username, enter your email address, create your password, and then select 'Register' again.

2. How do I get access to my stores?

After you have registered, if you are an employee, contact your owner to have them grant you access. If you are an owner, call our tech support department (800-933-8388) after you have registered and they will see to it that your stores are assigned to you and also ask qualifying questions to validate that you are in fact the owner.

3. How do I make a team?

If you are an owner and have already completed steps 1 and 2 above, log in to MyDTT with the username and password that you previously assigned yourself and then click on the Control Panel link at the top. This will bring you to a page where you can click on 'My Teams' to begin setting them up. For more detailed help, click on the 'Help' link at the top of the MyDTT Window.

4. How do I view live video?

Once logged in to MyDTT, click on the 'Live View' icon to see live video. To view a different location than the default, click on 'Change Location' and then select the proper location from the drop down list. If you have trouble playing video click on the 'download latest video player software' link on the top right.

5. How do I view Video Exception Reports?

In the Enterprise Query section you can view all of your POS exceptions. Exceptions can be sorted, browsed and viewed. For more detailed help, click on the 'Help' link at the top of the MyDTT Window.